# YouthServices.net



# For 21st Century Community Learning Centers

YouthServices.net for 21st Century CLCs is powerful and user-friendly software that meets the service tracking needs of 21st Century Community Learning Centers and grant administrators.

The software enables users to manage information with greater efficiency and to automatically generate required Federal and State Annual Performance Review (APR) reports. And, as with all our software, our 21st CCLC solution can be customized to meet your specific data collection needs.

#### TRACK PARTICIPANTS AND SERVICES

YouthServices.net for 21st Century CLCs guides you through the process of registering youth and tracking their participation in program activities. Users record key information on each participant including name, address, school, emergency contacts and demographics. Once registered, participants can be enrolled in program activities and their attendance tracked. Several tools support data collection, including pre-printed attendance forms and options that integrate wireless and PDA technologies.

## MANAGE STAFF, AGENCIES AND FACILITIES

YouthServices.net for 21st Century CLCs also manages information about staff, partnering agencies and facilities. Staff forms record staff names, addresses, schedules of availability, and pre-qualification information. Agency forms record agency names, addresses, contacts and organizational descriptions. The system also manages information about rooms and buildings, including facility addresses, contacts, room capacities and use restrictions.

### CREATE REPORTS

With YouthServices.net for 21st Century CLCs, users can automatically generate Annual Performance Review (APR) reports based on participant and service data. Community Learning Centers can also create statistical reports for presentation to funders, evaluators and others. The reports calculate average daily attendance, unduplicated participant counts, participation by service category and overall participant demographics. The system also generates enrollment lists, mail labels and attendance forms that facilitate the day-to-day management of services.

For more information about YouthServices.net, contact: T 510.665.1700 E info@youthservices.net www.youthservices.net

## WITH YS 21ST CCLC YOU CAN: Track participants & services Monitor program staff & partner agencies Generate the 21st CCLC APR Collaborate online Evaluate outcomes

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#### COLLABORATE ONLINE

Community Learning Center staff can use the software to work from multiple locations and across agencies. The system supports configurations that allow several agencies to serve a common group of clients, an administrative agency to monitor multiple sites, and funders to view summary statistics but not confidential client data.

### EVALUATE OUTCOMES

YouthServices.net for 21st Century CLCs supports outcomes analysis by enabling web-based evaluation forms and user-defined assessment tools, and utilizing "key" fields (such as school ID and Social Security number) that link participant and service data to external sources. The system supports the 21st Century CLC outcome evaluation model by capturing student grades, scores and the results of state-specific student assessments.

### ABOUT THE TECHNOLOGY

YouthServices.net technology is the product of ten years of sustained development. Our software is implemented using advanced Microsoft web technologies, features an XML configuration layer, and is delivered through a web browser interface. Our servers and network infrastructure are designed for high performance and availability.

#### ABOUT SECURITY

YouthServices.net maintains the highest levels of system security and client confidentiality. A 128-bit secure socket layer (SSL) protects client-server communications; security professionals configure and audit our production servers; and backups and data-storage protocols incorporate state-of-the-art mirroring and encryption technologies. YouthServices.net actively monitors and enforces HIPPA and FERPA compliance policies that ensure client confidentiality.

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#### **Track Participants & Services**



Monitor Program Staff and Partner Agencies

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